

The Spotlight

Spotlighting healthcare-related educational topics that matter to you

The Patient Education and Empowerment Department creates resources that address a range of topics from medical debt to insurance access and disability benefits. The resources we produce are reflective of real-world experiences that meet the needs of the patients PAF serves.

To learn more about our resources,
CLICK HERE

You asked & we listened. Using questions our case managers get asked and analyzing our website keyword searches each month, we address what patients want to know now.

Just Launched: The National Financial Resource Directory and the Medicare Resource Center

PAF has relaunched the **National Financial Resource Directory (NFRD)**, our number one utilized resource, generating nearly 40,000 searches annually! The NFRD is designed to help patients, caregivers, and health navigators locate external regional and national resources dedicated to improving access to care and decreasing the financial burden of medical treatment.

This search tool is easy to use and users select options from drop-down menus and resources populate based off those selections. Users may conduct an unlimited number of searches 24 hours a day, 7 days a week.

So, what changed? Aside from a full rebuild of the directory into a new platform, we reorganized the way in which a user can search and added some new features to enhance the user experience, one of which was new filter options. Once a user generates their resource list, they have the option to use

filters to further narrow and customize their results based on specific needs.

The tool will remain in the same place on the website: patientadvocate.org/financial and will display an updated tutorial showing users how to navigate the new tool, as well as accompanying documents to provide more tips on how to generate the most accurate search!



PAF is also proud to introduce our new **Medicare Resource Center!** Over 65 million people are insured by Medicare, and many are left with questions or are unfamiliar with how to maximize their Medicare benefits. PAF's Medicare Resource Center will guide you through the foundations of Medicare as well as important benefits and coverage information. This Center outlines the basics of your benefits, getting help with healthcare costs, and the impacts of the

Inflation Reduction Act of 2022 on how your Medicare coverage works.

In the future, as more details are finalized about how the Inflation Reduction Act will affect Medicare beneficiaries, the Medicare Resource Center will provide important, accurate updates on how this legislation impacts you and your benefits. We will share these vital updates via tip sheets, interactive training, and articles available for viewing on-demand.

And as always, PAF's free Case Management program is here for you to access personalized one-on-one navigation on selecting the best Medicare plan, comparing prescription drug costs, making sense of changes to Medicare, and much more.

Visit us at www.patientadvocate.org/medicare

Medicare Resource Center

